

Schedule of Professional Service Fees

All fees, charges and deposits are per person and are in addition to those levied by suppliers and airlines.

Flight booking fees are reduced when non-air travel arrangements are also booked with us or when flights are booked through our online booking system.

Service fees	\$55.00 Domestic economy flight booking	
	\$110.00 Domestic business flight booking	
	\$120.00 Trans Tasman economy flight booking	
	\$240.00 Trans Tasman business flight booking	
	\$300.00 International economy flight booking	
	\$450.00 International premium economy flight booking	
	\$650.00 International business flight booking	
	\$1,000.00 International first flight booking	
	\$100.00 International economy flight booking (separate ticket originating outside Australia)	
	\$300.00 International business flight booking (separate ticket originating outside Australia)	
	\$125.00 TripADeal booking	
	\$55.00 - \$300.00 Itinerary planning (credited towards reservation deposit once booked)	
Reservation deposit	Required at time of booking and is non-refundable regardless of reason for cancellation (in addition to any Supplier deposits)	
	\$55.00 Domestic booking	
	\$300.00 International booking	
Frequent flyer redemptions	\$100.00 - \$1,000.00 Frequent flyer booking	
	\$75.00 - \$300.00 Frequent flyer upgrade	
Additional services	\$250.00 Provide essential information necessary for insurance claims when the insurance policy was not issued by Hopperound Cruise & Travel	
	\$10.00 Third party document upload to the Hopperound Cruise & Travel app per document	
	\$80.00 Access to our after-hours assistance service per instance	
Amendment fees	Any changes made after the reservation is confirmed (in addition to Supplier amendment fees)	
	\$50.00 Before flight ticket issue	
	150.00 After flight ticket issue	
Cancellation fees	For cancellations made to a deposited booking, regardless of reason for cancellation (in addition to Supplier-imposed fees)	
	Hopperound Cruise & Travel will retain the reservation deposit and charge 17% of the total booking quote	
Credit card fees	1.4% for Visa	1.8% for American Express
	1.2% for Mastercard	3.00% for international cards issued outside Australia
	1.5% for TravelPay Later by Latitude	

Effective 01 April 2024. Fees are inclusive of GST where applicable.

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